



20000 E. Highway 88 · P.O. Box 1070 · Pine Grove · CA 95665

FIXED WIRELESS SERVICE REQUEST

FOR VOLCANO USE ONLY	Service Order#
<input type="checkbox"/> New Install <input type="checkbox"/> Move	Account#
<input type="checkbox"/> Reconnect <input type="checkbox"/> Transfer	Install Date:

Applicant Information

Last Name:				First Name:						
Service address:				City:			State:		Zip:	
Contact phone #:				Alt Contact phone #:			Email:			

I, the undersigned, am authorizing Volcano Internet to act as my representative to place a service order and to exchange information as necessary with Volcano Affiliates. This Authorization shall remain in effect for up to one year.

Fixed Wireless Service Plans

	Service Plan	Installation and equipment	Price/month	Early Termination Fee
<input type="checkbox"/>	1 Year Agreement	billed monthly for 1st Year	\$20.00 + data plan below	\$250.00*
<input type="checkbox"/>	Month-to-Month	One time payment of \$250.00	None	None

* Reduced by \$15 for each month of paid service

	Data rates up to:		Price/month	Additional Notes
	Downstream	Upstream		
<input type="checkbox"/>	4 Mbps **	512 kbps	\$44.95	

**Faster speeds may be possible at some locations. 10Mbps down/1Mbps up is \$59.95/month and 25Mbps down/3Mbps up \$79.95/month where available. If interested, ask your installer at the time of installation if any faster speeds might be available for you.

Customer acknowledges that wireless communications are, by their nature, subject to failure due to terrain, atmospheric conditions, and other types of interference. If VIP determines, in its own judgment, at any time, that its wireless system cannot provide adequate service to the service location specified above, VIP may rescind its acceptance of this application, terminate its service agreement with you, and have no further obligation to furnish you with wireless internet service. No early termination fee will be applicable in this event.

Service Address Install Authorization

VIP will install an antenna and related equipment in accordance with manufacturer guidelines and the National Electric Codes. My signature indicates that I am the owner of the structure where service will be provided and I agree to:

- 1) installation of the antenna and
- 2) not hold VIP liable for any physical, economic or other damages as a result of installation of said antenna.

PRINT NAME:

Date

(Signature of Applicant or Landlord, as appropriate)

Additional Services

<input type="checkbox"/> Static IP Address \$5.00	<input type="checkbox"/> Managed Wi-Fi \$4.95	<input type="checkbox"/> WiFi extender \$3.00
<input type="checkbox"/> Email Standard* \$0.00	Wi-Fi Name (SSID):	
<input type="checkbox"/> Email Pro 2GB \$2.00	Wi-Fi Password**:	

* Internet customers can have up to five (5) Volcano email addresses (example@volcano.net) at no additional charge. Contact our INTERNET tech support team at 209-296-7574 for more information following your installation.

** This is the password used to join your wireless network. It must be at least 8 characters long.

Signature of Applicant

Date